

Equisys launches the Zetafax Fax over IP Connector to enable hardware-free, IP based faxing

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Equisys plc, a Microsoft Gold Certified Partner, today announced the release of add-on software for its award winning network fax software Zetafax, which enables entirely software based, boardless faxing. The Zetafax Fax over IP (FoIP) Connector supports sending and receiving faxes via a VoIP compatible PBX or Media gateway, giving the same features as when using a multi-channel Dialogic[®] Brooktrout[®] TR1034 board. This connector utilises the technology of the Brooktrout SR140 fax software.

Commenting on the Release, Peter Mullens, Equisys Product Manager suggested that there were 3 key benefits of adding this technology.

“Firstly, the Zetafax FoIP Connector supports Unified Messaging solutions and thus the move to centralise fax and voice services alongside email to reduce cost and maximise employee productivity. Also with this technology you can leverage your existing infrastructure removing the need for separate phone lines and cables for fax. Finally, the fact that this is a software only solution makes it easily expandable”.

Mullens went on:

“If your business is looking at migrating to a VoIP phone system then you should also consider how you will manage faxing with this new network in place. With the architecture of standard fax servers relying on physical connections to the office PBX, a switch to VoIP should deliver the ability to eliminate any internal phone connections. It is possible that some IP PBXs also cater for physical phone lines to which you could connect a TDM fax card but this is a less than optimum solution and impacts the ROI of the VoIP system.

If you want to address this issue you can now migrate fax to an entirely software based solution with Zetafax Fax over IP (FoIP) connector.”

The add-on extends the benefits of using Zetafax to the IP environment without the need to add fax hardware and add new or reallocate existing telephone lines. It connects to the network via a standard Ethernet card. If you need to send more faxes in the future, so line capacity within Zetafax can be added without ever having to change or upgrade the Ethernet connection.

Because Zetafax can send and receive faxes using IP rather than traditional modems or fax adapter cards it is very simple to manage in an IP environment. Because there is no hardware no updates are required to the PBX, the admin overhead is reduced because management of faxing becomes part of the IP infrastructure.

The Zetafax FoIP Connector currently supports most VoIP enabled IP PBXs and the Dialogic Media Gateway Series and Quintum[®] Tenor[®] series.

About Equisys

Equisys produces software packages for document production and delivery, including the award winning Zetafax® network fax server and a family of Zetadocs products that includes Zetadocs for NAV and Zetadocs PDF.

Our software products are designed for small and mid-market businesses, and for departmental use at multinational companies. They stand out from the competition by being simple to install and manage, reliable and great value - backed by outstanding service and support.

We have over 60,000 customers, in more than 100 countries which are served through an international partner network of distributors, VARs, resellers and ISVs.

Our market leading fax server, Zetafax, speeds the flow of critical business documents by enabling users to send and receive faxes on their PCs. It integrates with ERP, CRM, accounting and other applications for automated faxing from those systems, providing auditable records of fax communications.

Zetadocs helps users work smarter by creating and delivering electronic documents, streamlining business processes to remove tedious manual procedures and help companies improve the service levels they offer.

Equisys was founded in 1987 and has offices in London, UK and Atlanta GA, USA.

More information and photography

Equisys plc

Matthew Smith
msmith@equisys.com
Equisys House
32 Southwark Bridge Road
London SE1 9EU
United Kingdom
Tel + 44 (0)20 7203 4000
Fax +44 (0)20 7203 4005

Equisys Inc

Shannan Friedman
sfriedman@usa.equisys.com
30,000 Mill Creek Avenue
Suite 335
Alpharetta, GA 30022
USA
Tel: +1 (770) 772 7201
Fax: +1 (770) 442 5789