

Fax Relay

Submit faxes directly from fax machines or multi-function devices for onward sending by the Zetafax Server, ensuring a complete document archive.



The optional Fax Relay add-on for Zetafax allows paper documents sent via a fax machine or multi-function device (MFD) to be directed through the Zetafax fax server. This ensures that all documents are securely archived and logged in Zetafax regardless of the way they were sent, and without needing to scan the document before sending.

Improve compliance management

With Fax Relay, paper documents sent via a fax machine or MFD are captured and stored in the Zetafax archive. There is no need to scan and store documentation manually, as the paper document is sent via the Zetafax Server and is therefore captured automatically.

This means that all faxes are securely stored, which eliminates the risk of loss or misfiling and ensures that all documentation is stored centrally for quick and easy retrieval. Documents can also be included in regular back-ups, eliminating the risk of total loss due to fire or flooding.

Reduced Total Cost of Ownership (TCO)

As Fax Relay makes use of the Fax over IP (FoIP) capabilities of Zetafax, all faxes are routed across the IP network and out via the Zetafax Server. This means that fax machines and multi-function devices are connected to data network points, eliminating the need for dedicated telephone lines.

What's more, the removal of the need for dedicated telephone lines also means that fax machines and MFDs can be placed wherever they are needed, rather than being restricted by telephony wiring.

Increased efficiency through removal of unnecessary steps

With the paper document being sent automatically via the Zetafax Server, there is no need to scan the document to send via the Zetafax Client. This means that staff do not have to change their behaviour, and also means that staff who share a PC can make use of a fax machine, rather than having to change log-on to be able to send a fax.

Zetafax Fax Relay benefits:

- Improve compliance management by ensuring all faxes are stored in the Zetafax archive, regardless of how they are sent
- Reduce TCO by removing the need for dedicated telephone lines for each fax machine or multi-function device
- Increase efficiency by removing unnecessary steps for sending a paper fax via the Zetafax Server

Flexible mode of operation

Fax Relay can be used in three different ways to provide flexibility based on your requirements:

Anonymous sending

In this mode, faxes are sent from the fax machine or multi-function device by entering just the fax number, in the same way as a fax machine connected directly to a telephone line. This is designed for users who do not have a Zetafax account, and the result is typically notified by a printed status page on the multi-function device or a nearby printer.

Sending by Zetafax users

For users that have a Zetafax account, the user can type an individual ID (typically the last few digits of their DID fax number) at the start of the fax number. The fax is sent as if they had sent it from their Zetafax account, including notification of the result.

Use as a network scanner

In this mode, a Zetafax user enters just their ID instead of the fax number. The fax is routed to their Zetafax account, allowing other documents to be added to the fax before sending from the Zetafax Client. This is especially useful in environments where other network scanners are not available.

How it works

The diagram on the right shows a typical Fax Relay configuration using a conventional fax board. A multi-function device (MFD) and a fax machine are each connected to the network (LAN) using individual Telephone Adaptor devices. The network printer is used to print status reports for any faxes sent from the fax machine.

Faxes are transmitted over the LAN using Fax over IP (FoIP) technology. The Zetafax Server can then use either fax boards (as shown) or FoIP (with a compatible phone system or T.38 gateway) for sending the faxes onwards.

What do I need?

Each Fax Relay add-on permits a specified number of fax machines or multi-function devices to be connected to the Zetafax Server. To discuss the options available, contact Equisys Sales or your reseller.

Fax Relay uses FoIP technology, which means that the Zetafax FoIP Connector (SR140 or Standard Edition) is required. Each device which is used for anonymous sending will also require a Zetafax user account.

Finally, each device enabled for Fax Relay requires a Telephone Adaptor to communicate with the Zetafax Server across the network. For a list of supported Telephone Adaptors, please visit www.equisys.com/zftechinfo.

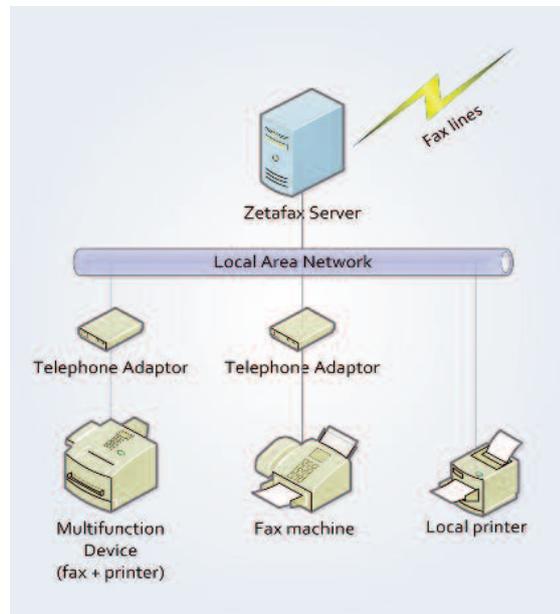
Next steps

For further information call Equisys Sales or speak to your reseller. Alternatively visit www.equisys.com to find out more.

System Requirements

For details of supported platforms and other system requirements, please visit:

www.equisys.com/zftechinfo



Equisys plc Equisys House, 32 Southwark Bridge Road, London SE1 9EU, UK
T +44 (0)20 7203 4000 F +44 (0)20 7203 4005 E sales@equisys.com

Equisys Inc 30000 Mill Creek Avenue, Suite 335, Alpharetta, GA 30022, USA
T +1 (770) 772 7201 F +1 (770) 442 5789 E sales@usa.equisys.com

Ref: ZF-RELA-DS-12-04. © Equisys plc 2012. All trademarks acknowledged. All information accurate at time of publication.

